



Language Line
services

Do you need help to read this? Please contact us

Telephone: 01928 728000 or Textphone: 01928 728066

Arabic معلومات مركز الخيرات هل تحتاج إلى مساعدة لقراءة هذا؟ يرجى منك الاتصال بنا
Portuguese Informações "Think Tank" (ideias em conjunto) Necessita de ajuda para ler isto? Entre em contacto connosco

Bengali থিংক ট্যাঙ্ক তথ্যাবলী এই পড়তে আপনার কি সাহায্যের দরকার? দয়া করে আমাদের সাথে যোগাযোগ করুন
Punjabi ਸਾਡੇ ਚਿੰਤਾਨਾਂ ਬਾਰੇ ਜਾਣਕਾਰੀ ਕੀ ਦਿਹਰੁ ਸਮਝਣ ਲਈ ਤੁਹਾਨੂੰ ਮਦਦ ਦੀ ਲੋੜ ਹੈ? ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਗੱਲ ਕਰੋ।

Chinese 智庫資訊 閱讀本文時，您是否需要協助？請與我們聯繫
Somali Macluumaadka Kooxda Fikirka Ma u baahan tahay in lagaa kaalmeeyo akhrinta feylkan? Fadlan nala soo xiriir.

Gujarati વિના વિનિમય સંધિની અંગેની માહિતી શું તમને આ વાંચવામાં મદદની જરૂર છે? કૃપા કરી અમારો સંપર્ક સાધો
Urdu فکر گاہ سے متعلقہ معلومات اس کو پڑھنے میں کیا آپ کو مدد کی ضرورت ہے؟ برائے مہربانی ہم سے رابطہ کریں۔

Polish Informacja o Think Tank Potrzebujesz pomocy, aby to przeczytać? Skontaktuj się z nami.
Welsh Gwybodaeth Seiat Ddoethion Os arnoch chi angen cymorth i ddarllen hyn? Cysylltwch â ni

This document is available in large print and Braille on request.

For the attention of Muir's Community Engagement Officer
I would like to become part of Muir Group's 'Think Tank'.

Name:

Address:

Email address:

Preferred method of communication (please tick):

Email Letter



Join Muir Group's



now and have
your say in how
we do things!!

Do you want more say in how Muir Group delivers its services to you?

We are keen to get the views of our customers at every opportunity, putting resident involvement at the heart of everything we do.

To this end, we have launched Muir Group's new 'Think Tank', which is a fantastic opportunity to make a real impact upon how Muir Group provides its services to you.

Every time we propose to introduce a new policy or leaflet, or we want to find out your views and opinions about the services we provide, we will contact members of the 'Think Tank' who will then have the opportunity to give feedback to us on what they would like to see. In turn we will tell you how our policies have been shaped by your comments. We will contact you in whichever way you prefer – this will be by letter or email, and may in the future include SMS text messaging or access via our website.

When you become a member of the 'Think Tank', not only will you have a direct influence upon the services that we provide but you will also be set up with a "Virtual 'Think Tank' Account". Each time you return a survey or questionnaire, your 'Think Tank' Account will be credited with a cash amount depending upon the survey's length, or you will be entered into a prize draw. Once you reach £20 in your 'Think Tank' Account, Muir Group will either send you a cheque (if you have a clear rent account) or will offset the amount against any outstanding rent arrears or other debts.

How will I know how much is in my 'Think Tank' Account?

You will be sent an annual statement detailing your 'Think Tank' Account. If you would like to know your balance at any other time, you can contact Muir's Community Engagement Officer on 01928 728049, or email info@muir.org.uk who will be able to provide you with your balance.

If you would like further information, please contact Muir's Community Engagement Officer.

Please return the tear off slip on the reverse and return to your local office. Or alternatively post to:

Muir's Community Engagement Officer
Muir Group Housing Association
Oakmere House
Mere's Edge
Chester Road
Helsby
WA6 0DJ

